TERMS AND CONDITIONS: ACADEMIC YEAR 2024-25

REFER A FRIEND

1. To be classed as a friend referral, the referrer must have a pre-existing booking for academic year 2024/25 where the tenancy agreement is signed and out of its cooling off period, before a friend is referred.
2. The friend or 'referee' should be a NEW resident and not have previously resided at true student.
3. Agent referrals are not applicable for this offer.
4. Only applicable to bookings made in true Liverpool, Swansea, Manchester Salford, Birmingham, Newcastle, Glasgow, Glasgow West End and Leicester.
5. To be eligible for the cashback, both parties must have signed their tenancy agreements for their upcoming bookings, with guarantor statuses approved and all contracted payments received by true student.
6. The 'referrer' and 'referee' will be eligible for £100 cashback each.
7. To qualify for the incentive, both parties must have a booking of 44-weeks or longer for the UPCOMING academic year 24-25.
8. In order to be applicable, the 'referrer' and 'referee' MUST complete our incentive form within 7 days of booking a room at true. The form can be found here; https://truestudent.typeform.com/to/M608nawG. If this is not done, then sadly the incentive cannot be applied.
9. Should the 'referee' or 'referrer's' booking be cancelled, the offer will be deemed null and void for both parties.
10. true student reserves the right to terminate, amend or extend this promotion at any time.
11. The referrer can refer a maximum of 3 friends in any one academic year.
12. This offer cannot be used in conjunction with any other offer.
13. For the avoidance of any doubt, the 'referrer' is the person with the original booking (referring their friend to live at true) and the 'referee' is the person being referred to true student.
14. All eligible students will be contacted once checked in to their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to get the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 2024, please contact true student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

12 DAYS OF REBOOKING DECEMBER CAMPAIGN

1. Rebook a room at your current true location and receive £20 Amazon voucher.
2. Valid for all bookings made between 1st December 2023 - 12th December 2023 and only applicable when rebooking a room for AY24/25 in the same property that you are living at for AY23/24.
3. To be eligible to claim the voucher, bookings must be booked during this time and the contract signed and advanced rental payment paid.
4. To qualify for the incentive, the new booking must be for 44-weeks or longer.
5. Student will be required to pay an advanced rent payment at the time of booking, this goes towards their first rental instalment.
6. This offer cannot be used in conjunction with any other offer.
7. Valid for re-bookings made at true Manchester Salford, true Liverpool, true Swansea, true Birmingham, true Glasgow and true Newcastle.
8. Agent referrals are not applicable for this offer.
9. true student reserves the right to terminate, amend or extend this promotion at any time.

REBOOKING CAMPAIGN OCTOBER 2023

1. To be entered into the prize draw to win the Macbook Pro, the student must have booked between 10AM on 09/10/2023 and 11.59PM on 31/10/24.
2. To be eligible for the Macbook Pro, the student must have completed the onboarding stages, uploaded the necessary guarantor information, signed their contract and be up to date on their rent payments.
3. The winner of the Macbook Pro will be selected at random on a date selected by true student.
4. Valid for guests who rebook their room with us for AY24/25 at true Newcastle Opto, true Birmingham, true Glasgow, true Swansea, true Manchester Salford and true Liverpool.
5. The winner of the Macbook Pro will get their new laptop on the commencement of their new tenancy for AY24/25.
6. true student reserves the right to terminate, amend or extend this promotion at any time.

LIVERPOOL ONLY:

1. For students residing at true Liverpool, the £100 cash back offer is applicable for the guest when they rebook the same room for AY24/25 that they occupy for AY23/24.
2. Agent referrals are not applicable for this offer.
3. Only offered to students that are residents at true Liverpool.

4. To be eligible for the cashback, bookings must be confirmed and all required payments must be received as per the terms in the tenancy agreement.
5. To qualify for the incentive the new booking must be for 44-weeks or longer.
6. Valid for all bookings in true Liverpool between 9th October 2023 – 11.59PM on the 15th October 2023, and only applicable when rebooking the same room for AY24/25 as booked for AY23/24.
7. Student will be required to pay an advance rent payment at the time of booking, this goes towards their first rental instalment
8. true student reserves the right to terminate, amend or extend this promotion at any time
9. This offer cannot be used in conjunction with any other offer.
10. All eligible students will be contacted once checked in to their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to get the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 2024, please contact true student directly by emailing hello@truestudent.com - you do not need to contact us before this date*

SWANSEA ONLY:

1. For students residing at true Swansea, the £250 cash back offer is applicable for the guest when they rebook the same room for AY24/25 that they occupy for AY23/24.
2. Agent referrals are not applicable for this offer.
3. Only offered to students that are residents at true Swansea.
4. To be eligible for the cashback, bookings must be confirmed and all required payments must be received as per the terms in the tenancy agreement.
5. To qualify for the incentive the new booking must be for 44-weeks or longer.
6. Valid for all bookings and contracts signed in true Swansea between 15th October 2023 – the 22nd October 2023, and only applicable when rebooking the same room for AY24/25 as booked for AY23/24.
7. Student will be required to pay an advance rent payment at the time of booking, this goes towards their first rental instalment
8. true student reserves the right to terminate, amend or extend this promotion at any time
9. This offer cannot be used in conjunction with any other offer.
10. All eligible students will be contacted once checked in to their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to get the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member*

of staff about your offer by October 2024, please contact true student directly by emailing hello@truestudent.com - you do not need to contact us before this date

2024 REBOOKER CAMPAIGN - APRIL TO AUGUST

1. Rebook a room at your current true location between 01/10/2023 and 31/08/2024 to be entered into a prize draw to win a £100 Urban Outfitters voucher (and a Nintendo Switch for true Liverpool only).
2. Valid only when rebooking a room for AY24/25 in the same property that you are living at for AY23/24.
3. To be eligible to be entered into the prize draw, bookings must have the contract signed and be up to date on all outstanding rent payments.
4. To qualify for the incentive the new booking must be for 44-weeks or longer.
5. Bookings made for 44 weeks will be applicable to receive free summer storage between the end date of their AY23/24 contract and start date of their AY24/25 contract. The free storage is limited to 1 box per booking.
6. This offer cannot be used in conjunction with any other offer.
7. Agent referrals are not applicable for this offer.
8. The prize can only be redeemed after checking into the AY24/25 room, with all onboarding and rental payments completed to date.
9. There will be one winner per site. For the avoidance of any doubt, each true student building (Birmingham, Glasgow, Glasgow West End, Newcastle, Swansea, Salford and Liverpool) has a £100 Urban Outfitters which can be won.
10. In addition to the voucher, any student who rebooks their room at true Liverpool will also be entered into a prize draw to win a Nintendo Switch.
11. true student will contact the winner of the prize draw via email to the email address registered within your booking. This will take place in October 2024.
12. true student reserves the right to terminate, amend or extend this promotion at any time.

GROUP BOOKING OFFER

DIRECT BOOKINGS

1. To be eligible for the offer the tenants must book as a group of 4 - 10 students.
2. Cashback offers are; up until and including 19/12/2023: £100 each when booking as a group of 4, £125 each when booking as a group of 5 and £150 each when booking as a group of 6-10. From 20/12/2023: £100 each when booking as a group of 4, £150 each when booking as a group of 5 and £200 each when booking as a group of 6-10,

3. To claim the cashback offer, bookings must be confirmed and all required payments must be received.
4. Students must book as a group at the same time (on the same day) all at the same property.
5. One person from the group MUST complete our incentive form within 7 days of the group booking at true. The form can be found here; https://truestudent.typeform.com/to/M608nawG. If this is not done, then sadly the incentive cannot be applied. If this is not done within the timeframe and if the student doesn't receive written confirmation of the offer being accepted, then true Student is not able to add it on as a booking offer at a later stage. Please note, no amendments to the group can be made once submitted.
6. To qualify for the incentive the new booking must be 44 weeks or longer.
7. This offer is valid for group bookings made for the 2024/25 academic year at true Liverpool, true Swansea and true Leicester.
8. Valid ONLY on true Apartment, true Accessible Apartment and true Superior Apartment room types.
9. Should a booking be cancelled, then the offer will be deemed null and void.
10. Agent referrals are not applicable for this offer.
11. true student reserves the right to terminate, amend or extend this promotion at any time.
12. This offer cannot be used in conjunction with any other offer.
13. All eligible students will be contacted once checked in to their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to get the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 2024, please contact true Student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

AGENT BOOKINGS

1. To be eligible for the offer the tenants must book as a group of 4 - 10 students.
2. Cashback offers are; £100 each when booking as a group of 4, £125 each when booking as a group of 5 and £150 each when booking as a group of 6-10.
3. To claim the cashback offer, bookings must be confirmed and all required payments must be received.
4. Students must book as a group at the same time (on the same day) all at the same property and booked as a group of friends.
5. One person from the group MUST complete our incentive form within 7 days of the group booking at true. The form can be found here; https://truestudent.typeform.com/to/sfyFSAyW. If this is not done, then sadly the incentive cannot be applied. If this is not done within the timeframe and if the student

doesn't receive written confirmation of the offer being accepted, then true Student is not able to add it on as a booking offer at a later stage. Please note, no amendments to the group can be made once submitted.

6. To qualify for the incentive the new booking must be 44 weeks or longer.
7. This offer is valid for group bookings made for the 2024/25 academic year at **true Liverpool, true Swansea, true Birmingham and true Leicester**.
8. Valid ONLY on true Apartment, true Accessible Apartment and true Superior Apartment room types and Studios room types in Swansea only.
9. Should a booking be cancelled, then the offer will be deemed null and void.
10. true student reserves the right to terminate, amend or extend this promotion at any time.
11. This offer cannot be used in conjunction with any other offer.
12. All eligible students will be contacted once checked in to their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to get the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 2024, please contact true Student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

NHS DISCOUNT

1. The £300 discount offer is only valid for new tenants booking at true Swansea from October 2023 on a 44 or 51 week contact.
2. To be eligible for this offer the student must be studying an NHS course during the 24/25 academic year or have a part-time job with the NHS.
3. To redeem the NHS discount offer, the student wishing to make use of the offer must complete the booking form found here: https://truestudent.typeform.com/to/M608nawG with a copy of their NHS identification card with a valid expiry date within 7-days of booking.
4. This offer is only redeemable when booking directly through true student (not applicable for agent bookings).
5. This offer cannot be used in conjunction with any other offer.
6. All eligible students will be contacted once checked in to their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to get the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 2024, please contact true Student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

11/11 SINGLES DAY GIVEAWAY

1. This offer is only applicable to 44-week and 51-week bookings made for the academic year 2024-25.
2. This offer is only applicable to bookings made at true Liverpool, Leicester, Manchester Salford, Birmingham, Newcastle, Glasgow, Glasgow West End, and Swansea between 12:00AM and 11:59PM on 11/11/2023.
3. For the avoidance of any doubt, pre-existing bookings made before this date are not applicable.
4. This offer is not applicable to individuals who have cancelled a booking with us prior to 11/11/2023 for the academic year 2024-25.
5. This offer is not applicable to students with a live booking for AY23/24.
6. This offer is only applicable to individuals who have submitted their choice of prize via the pop-up banner on truestudent.com or individuals who have submitted their choice of prize via the official true student typeform. The individual must be able to prove this in the form of a screenshot if requested.
7. You are excluded from this offer if the email used to make your prize choice via the means outlined in point 6 is different from the email used to create your booking at true student.
8. Prizes (£100 amazon voucher or £100 Virgin Experience Days Voucher) can only be claimed once you have checked in at true student for your 2024-25 booking.
9. To receive the prize, you must have signed your contract, have approved guarantor status and be up to date on your rental payments upon check in.
10. The offer is deemed null and void if your booking at true student for academic year 2024-25 is cancelled.
11. The offer excludes agent, partner and third-party bookings and can only apply to individuals who have booked directly via true student.
12. true student reserves the right to change these terms and the prizes within at any time.

LEICESTER CASHBACK OFFER

1. This offer is only applicable to 44-week and 51-week bookings made for the academic year 2024-25.
2. This offer is only applicable to bookings made for Leicester, between 25th January 2024 until the 30th June 2024.
3. £200 cash back for an apartment room and £300 cash back for a studio room type.
4. The student wishing to make use of the offer must complete the incentive claim form found here within 7-days of booking.

5. For the avoidance of any doubt, pre-existing bookings made before this date are not applicable.
6. true student reserves the right to terminate, amend or extend this promotion at any time.
7. This offer cannot be used in conjunction with any other offer.
8. All eligible students will be contacted once checked into their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to receive the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 1st 2024, please contact true student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

SALFORD £100 CASHBACK OFFER

1. This offer is only applicable to 44-week and 51-week bookings made for the academic year 2024-25.
2. Not applicable to bookings made via an agent.
3. This offer is only applicable to bookings made for true Salford, between 5th April 2024 until the 30th April 2024.
4. £100 cash back for an apartment room or studio room type.
5. The student wishing to make use of the offer must complete the incentive claim form found here within 7-days of booking.
6. For the avoidance of any doubt, pre-existing bookings made before this date are not applicable.
7. true student reserves the right to terminate, amend or extend this promotion at any time.
8. This offer cannot be used in conjunction with any other offer.
9. All eligible students will be contacted once checked into their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to receive the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 1st 2024, please contact true student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

SALFORD £200 CASHBACK OFFER

1. This offer is only applicable to 44-week and 51-week bookings made for the academic year 2024-25.

2. This offer is only applicable to bookings made for true Salford, between 30th May until the 7th September 2024.
3. £200 cash back for an apartment room or studio room type.
4. The student wishing to make use of the offer must complete the incentive claim form found here within 7-days of booking.
5. For the avoidance of any doubt, pre-existing bookings made before this date are not applicable.
6. true student reserves the right to terminate, amend or extend this promotion at any time.
7. This offer cannot be used in conjunction with any other offer.
8. All eligible students will be contacted once checked into their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to receive the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 1st 2024, please contact true student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

ME-DAY CAMPAIGN

1. Book a room at any true student location between 01/02/24 - 18/02/24 to be entered into a prize draw to win a Spa Day Trip at Low Wood Bay in the Lake District for two people.
2. If you have a booking at true student during the 2023/24 academic year and you are rebooking for the 2024/25 academic year, you are able to rebook and pay an advanced rental payment of £1.00 (valid only when rebooking a room for AY24/25 in the same property that you are living at for AY23/24).
3. To be eligible to be entered into the prize draw, bookings must have the contract signed and be up to date on all outstanding rent payments.
4. To qualify for the incentive, the booking must be for 44-weeks or longer.
5. This offer cannot be used in conjunction with any other offer.
6. Agent referrals are not applicable for this offer.
7. The prize can only be redeemed after checking into the AY24/25 room, with all onboarding and rental payments completed to date.
8. For the avoidance of any doubt, there will only be one winner. This is one winner across the true student portfolio - not one winner per property.
9. This prize draw also includes any rebookings made between 09/10/2023 and 01/02/2024.

10. true student will contact the winner of the prize draw via email from an email address registered with truestudent.com. This will take place in October 2024. The student must be willing to take part in a content creation activation at the time the prize is given away.
11. true student reserves the right to terminate, amend or extend this promotion and the prize within at any time.

BIRMINGHAM APARTMENT CASHBACK OFFER

1. This offer is only applicable to 44-week and 51-week bookings made for the academic year 2024-25.
2. This offer is only applicable to bookings made for Birmingham, between 1st February 2024 until the 30th April 2024.
3. £200 cashback for an apartment room only.
4. The student wishing to make use of the offer must complete the incentive claim form found here within 7-days of booking.
5. For the avoidance of any doubt, pre-existing bookings made before this date are not applicable.
6. true student reserves the right to terminate, amend or extend this promotion at any time.
7. This offer cannot be used in conjunction with any other offer.
8. All eligible students will be contacted once checked into their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to receive the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 1st 2024, please contact true student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

SWANSEA £200 STUDIO CASHBACK OFFER

1. Agent referrals are not applicable for this offer.
2. To be eligible for the cashback, bookings must be confirmed and all required payments must be received.
3. Only offered to bookings of studio rooms in Swansea. The student wishing to make use of the offer must complete the incentive claim form found here within 7-days of booking.
4. To qualify for the incentive the new booking must be 44-weeks or longer.
5. Swansea: Valid for all bookings made and contracts signed between 11th August 2023 and 30th August 2024.

6. true student reserves the right to terminate, amend or extend this promotion at any time.
7. This offer cannot be used in conjunction with any other offer.
8. Only eligible for bookings made for the academic year 2024/25.
9. All eligible students will be contacted once checked into their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to get the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 1st 2024, please contact true Student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

LIVERPOOL £200 APARTMENT CASHBACK OFFER

1. Agent referrals are not applicable for this offer.
2. To be eligible for the cashback, bookings must be confirmed and all required payments must be received.
3. Only offered to bookings for Apartment rooms in Liverpool. The student wishing to make use of the offer must complete the incentive claim form found here within 7-days of booking.
4. To qualify for the incentive the new booking must be 44-weeks or longer.
5. Valid for all bookings made and contracts signed between 1st February 2024 and 21st August 2024.
6. true student reserves the right to terminate, amend or extend this promotion at any time.
7. This offer cannot be used in conjunction with any other offer.
8. Only eligible for bookings made for the academic year 2024/25.
9. All eligible students will be contacted once checked into their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to get the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 1st 2024, please contact true Student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

LIVERPOOL £200 CASHBACK OFFER VIA AGENT

1. This offer is only applicable to 44-week and 51-week bookings made for the academic year 2024-25.
2. This offer is only applicable to bookings made for true Liverpool, between 30th May 2024 until the 14th July 2024.

3. £200 cash back for an apartment room type only.
4. The student wishing to make use of the offer must complete the incentive claim form found here within 7-days of booking.
5. For the avoidance of any doubt, pre-existing bookings made before this date are not applicable.
6. true student reserves the right to terminate, amend or extend this promotion at any time.
7. This offer cannot be used in conjunction with any other offer.
8. All eligible students will be contacted once checked into their room. They will be sent forms to complete by a deadline date noted in the email communication. In order to receive the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer. If the form is completed correctly, we will aim to process the awards in October 2024. *If you have not heard from a member of staff about your offer by October 1st 2024, please contact true student directly by emailing hello@truestudent.com - you do not need to contact us before this date.*

BIRMINGHAM £200 CASHBACK OFFER

1. This offer is only applicable to 44-week and 51-week bookings made for the academic year 2024-25.
2. This offer is only applicable to bookings made for true Birmingham, between 16th August 2024 until the 31sth August 2024.
3. The student wishing to make use of the offer must complete the incentive claim form found here within 7-days of booking.
4. For the avoidance of any doubt, pre-existing bookings made before this date are not applicable.
5. true student reserves the right to terminate, amend or extend this promotion at any time.
6. This offer cannot be used in conjunction with any other offer.
7. All eligible students will be contacted once checked into their room.
8. They will be sent forms to complete by a deadline date noted in the email communication.
9. In order to receive the offer, students must return the completed form before the deadline, if the deadline is missed, they will no longer be eligible for the offer.
10. If the form is completed correctly, we will aim to process the awards in October 2024.
11. If you have not heard from a member of staff about your offer by October 1st 2024, please contact true student directly by emailing hello@truestudent.com - you do not need to contact us before this date.

SUMMER TENANCY CAMPAIGN 2024

TICKETMASTER VOUCHER

1. To be entered into the prize draw to win the £200 Ticketmaster voucher, the student must have booked a tenancy with a duration starting and ending between 12/07/2024 and 30/08/2024.
2. To be eligible for the £200 Ticketmaster voucher, the student must have completed the onboarding stages, signed their contract, and be up to date on their rent payments.
3. The winner of the £200 Ticketmaster voucher will be selected at random on a date selected by true student.
4. The winner of the £200 Ticketmaster voucher will get their prize only once they have checked into their room for their summer tenancy.
5. true student reserves the right to terminate, amend or extend this promotion at any time.

10% ROOM RATE DISCOUNT

1. The student must complete the typeform in order to receive the 10% discount on the current booked weekly rate, for the summer stay.
2. This offer is only applicable to students who have a current booking for AY23/24, in the same accommodation on the 44 weeks tenancy.
3. true student reserves the right to terminate, amend or extend this promotion at any time.

MAY 2024 INSTAGRAM COMPETITION

1. **Eligibility:** This competition is open to participants aged 16 years or over, except employees of true student or Bricks Group or anyone otherwise connected with the organization or judging of the competition.
2. **Competition Period:** The competition opens on 02/05/2024 and closes on [end date]. Entries submitted after this date will not be considered.
3. **Entry Requirements:** To enter, participants must:
    - Follow @truestudentliving on Instagram.
    - Like the competition post.
    - Tag at least one friend in the comments.
    - Share the competition post on their Instagram story and tag @truestudentliving.
4. **Winner Selection:** The winner will be selected at random from all entries received and verified by true student.
5. **Announcement of Winners:** The winner will be announced on @truestudentliving's Instagram page on [announcement date]. If the winner cannot be contacted or does not claim the prize within 48 hours of notification, we reserve the right to withdraw the prize from the winner and pick a replacement winner.

6. **Prize:** The prize is 2 weekend tickets tickets to Leeds Festival 2024. The prize is as stated and no cash or other alternatives will be offered. The prize is not transferable. Prizes are subject to availability, and we reserve the right to substitute any prize with another of equivalent value without giving notice.

7. **Personal Information:** By entering this competition, an entrant is indicating his/her agreement to be bound by these terms and conditions. The winner agrees to the use of his/her name and image in any publicity material, as well as their entry. Any personal data relating to the winner or any other entrants will be used solely in accordance with current true student privacy policy and will not be disclosed to a third party without the entrant's prior consent.

8. **Disqualification:** true student reserves the right to disqualify any entry if it has reasonable grounds to believe the entrant has breached any of these terms and conditions.

9. **Changes to the Competition:** true student reserves the right to cancel or amend the competition and these terms and conditions without notice. Any changes to the competition will be notified to entrants as soon as possible by the promoter.

10. **Agreement to Terms and Conditions:** Entry into the competition will be deemed as an acceptance of these terms and conditions.